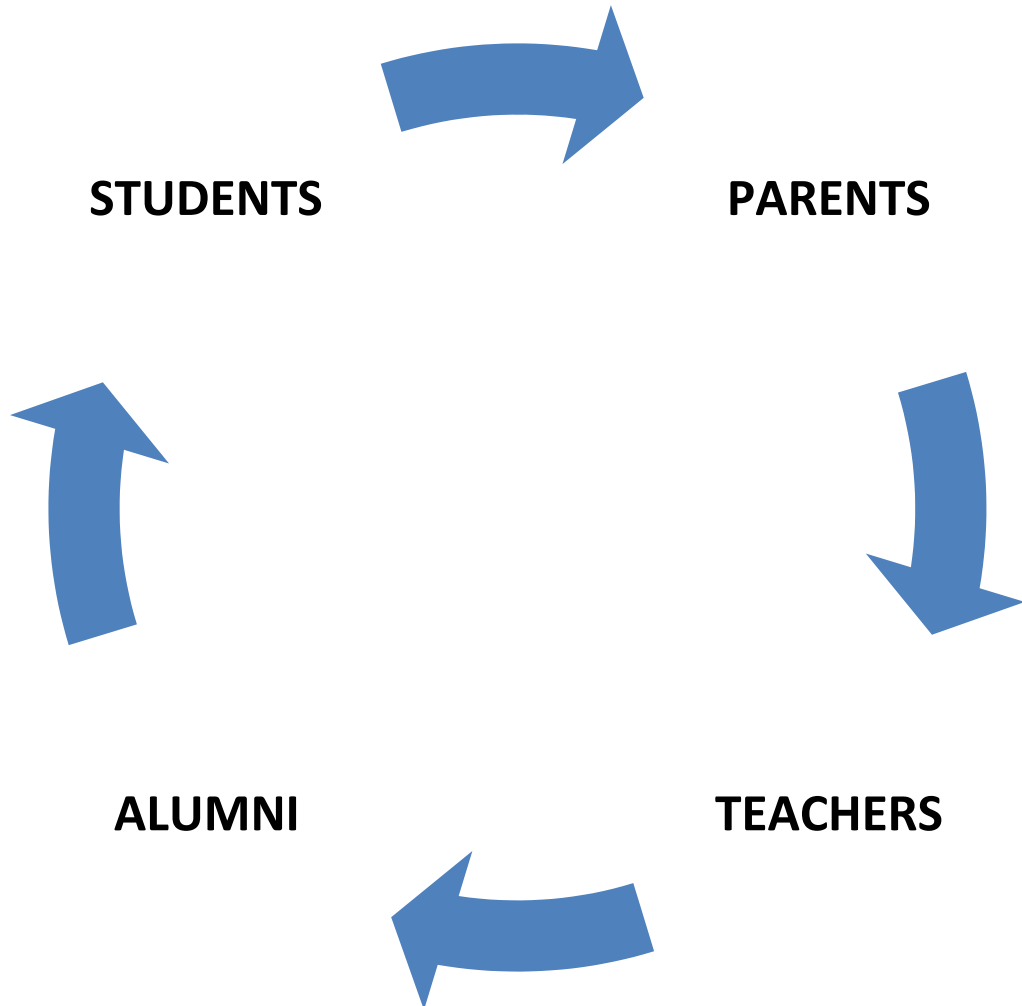


***G.D.A.B. ARTS, COMMERCE & SCIENCE***

***COLLEGE MALEGAON CITY 423203***

**2016-17**

# ***FEEDBACK REPORT***

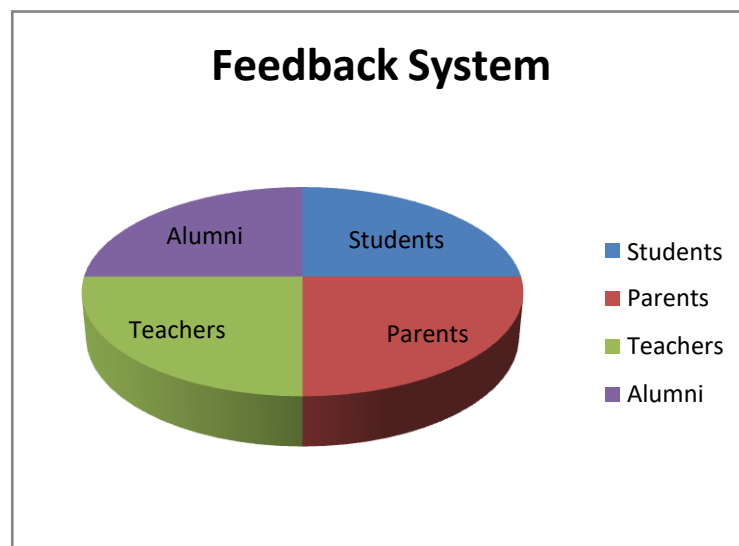


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# **Feedback Report**

*The educational system in the world has stakeholders in an institution the stakeholders are students, Teachers, Parents, Alumni. An educational institution focuses on quality improvement. Teachers brings transformation in students and students play vital role in learning communities. The quality improvement requires views and opinion of stakeholders and for the purpose every stakeholder is asked for feedback. A feedback form for each stakeholder is prepared and was get filled up and online also, provided on website.*

*As per NAAC Criteria Feedback Consist of Employers Report Also.*



*Feedback is designed on different parameters for each stakeholder.*

*The analysis of feedback of each stakeholder i.e students, Parents, Teachers, Alumni is given in each stakeholders' feedback.*

# STUDENTS' FEEDBACK REPORT

### **Objective & Feedback:**

*For assessment of students' views and opinions as they are stakeholder of higher education like government management & teachers in educational system and play the role in quality enhancement in particular with all the stakeholders, we achieve their feedback on different parameters. Every year students are asked to fill-up feedback form. As students are the most vital component of the educational spectrum we do have respect and value their views and opinions.*

### **Process Adopted for Feedback:**

*In academic years (2016-17 ) students were provided feedback form to fill up.*

### **Design of Feedback**

*Feedback was designed on five key scales for rating as*

- 1. Very good*
- 2. Good*
- 3. Fair*
- 4. Satisfactory*
- 5. Unsatisfactory*

*Parameters were given on course and about college. Areas assessed were seven on course twelve about college.*

### **Analysis of Feedback:**

*Feedback data responses obtained by students for each parameter on course & about college are indicated as percentage the overall rating percentage in a year's duration for each academic year is also shown.*

## *Students Feedback analysis:*

**Academic Year 2016-17**

### ***Analysis of Students Feedback***

<b>Academic Year</b>	<b>Parameter</b>	<b>Very Good</b>	<b>Good</b>	<b>Fair</b>	<b>Satisfactory</b>	<b>Unsatisfactory</b>
<b>2016-17</b>	<b><u>Feedback on Course:</u></b>					
	<b>1. Whether the teacher was punctual and regular to class</b>	80%	16%	4%	0	0
	<b>2. Concepts were explained well</b>	70%	20%	10%	0	0
	<b>3. Interest generated by the teacher</b>	75%	20%	5%	0	0
	<b>4. Syllabus was completed in time</b>	90%	5%	4%	0	0
	<b>5. The teacher was easily available</b>	70%	20%	10%	0	0
	<b>6. My satisfaction with the course is</b>	80%	10%	10%	0	0
	<b>7. Overall Rating</b>	78%	15%	7%	0	0
	<b><u>Feedback about College</u></b>					
	<b>1. Physical infrastructure of the college.</b>	60%	20%	20%	0	0
	<b>2. Reading material and Journals are available in the college library.</b>	60%	20%	10%	10%	0
	<b>3. Support and assistance of the library staff.</b>	50%	20%	20%	10%	0
	<b>4. Support and assistance of the office staff of the college.</b>	85%	10%	5%	0	0
	<b>5. Girls common room ( only for female students )</b>	50%	30%	10%	10%	0

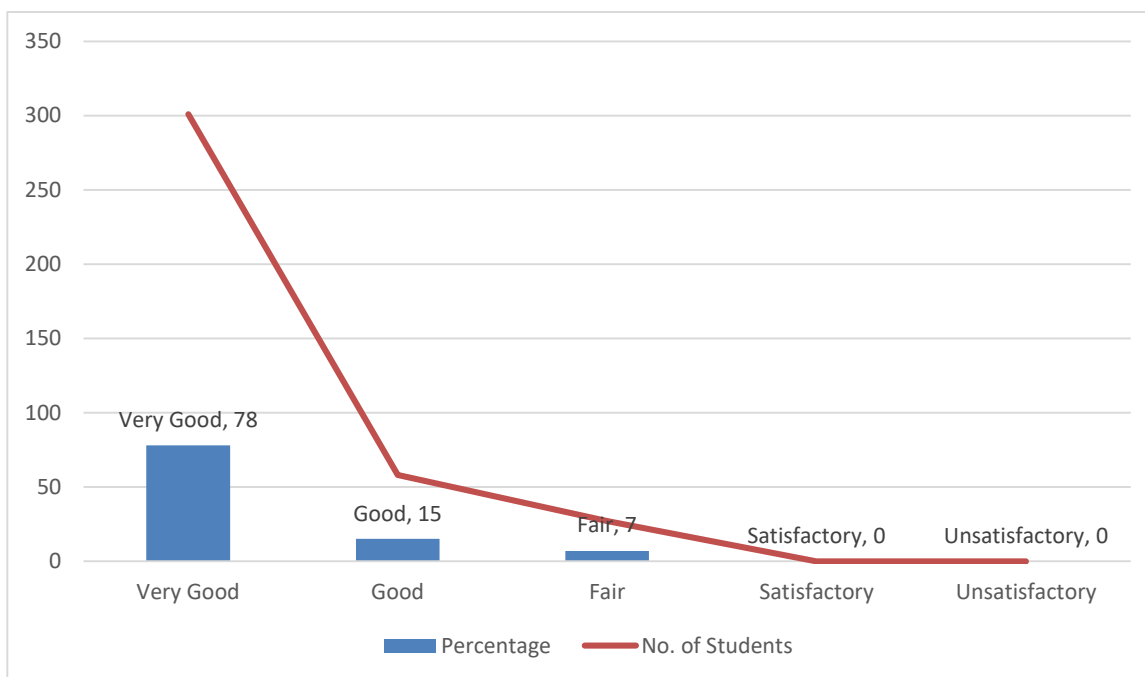
	<b>6. Amenities and assistance provided at the college sports ground.</b>	50%	20%	20%	10%	0
	<b>7. Fulfilling the duties and responsibilities of Grievance (Complaint) Redressal committee</b>	85%	10%	5%	0	0
	<b>8. Drinking water facilities.</b>	50%	30%	10%	10%	0
	<b>9. Cleanliness and maintenance of college premises.</b>	60%	20%	15%	5%	0
	<b>10. Curricular activities conducted in college</b>	85%	10%	5%	0	0
	<b>11. Extra-curricular activities conducted in college</b>	70%	20%	10%	0	0
	<b>12. Overall Rating</b>	64%	19%	12%	5%	0

The parameter provided shows the responses about punctuality and regularity of teacher highest good 80%, concept clearance has higher 70% Good rating & other parameters have satisfactory good.

About college it was observed highest percentage for office assistance was good 85%, sports ground & amenities show satisfactory 50% Grievance & redressal shows high fair 85% overall rating shows responses Good 19% Very Good 64% Fair 12%, satisfaction 5% and unsatisfactory 0%.

### **Overall Rating**

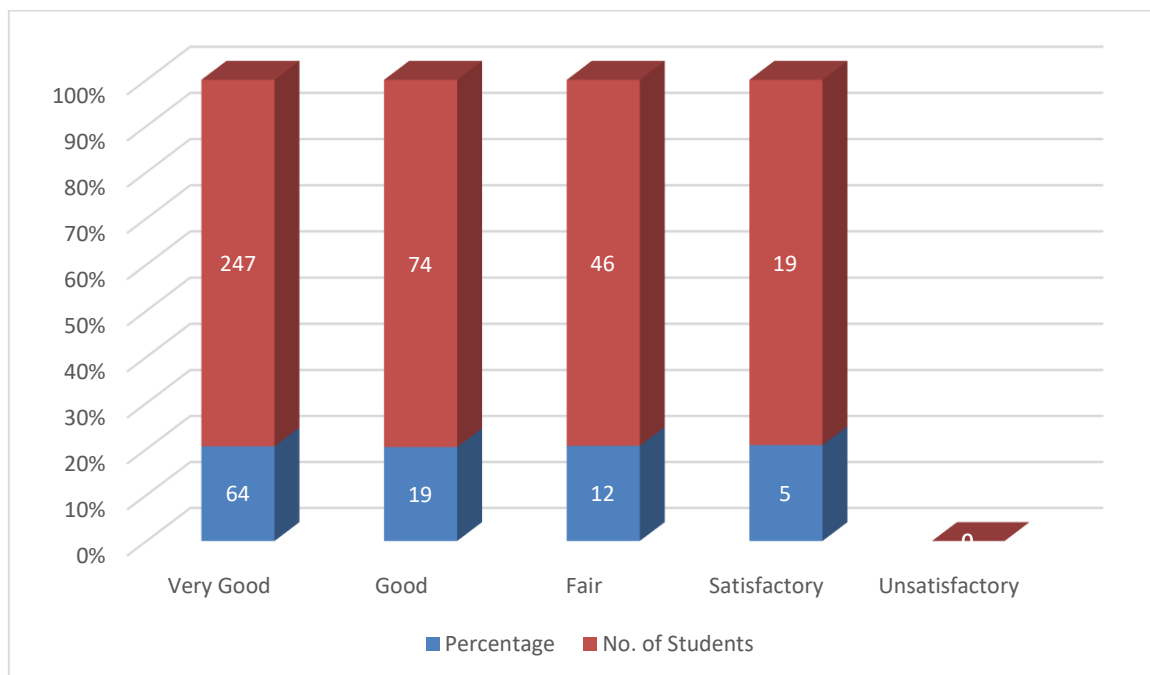
<b>Response</b>	<b>Percentage</b>	<b>No. of Students</b>
Very Good	78	301
Good	15	58
Fair	7	27
Satisfactory	0	0
Unsatisfactory	0	0
<b>Total</b>	<b>100</b>	<b>386</b>



*The data given above indicates the feedback of student's in academic year 2016-2017 shows the responses as Very Good 78%, Good 15%, Fair 7%, Satisfactory 0% and Unsatisfactory 0%.*

## **12. Overall Rating**

<b>Response</b>	<b>Percentage</b>	<b>No. of Students</b>
<i>Very Good</i>	<i>64</i>	<i>247</i>
<i>Good</i>	<i>19</i>	<i>74</i>
<i>Fair</i>	<i>12</i>	<i>46</i>
<i>Satisfactory</i>	<i>5</i>	<i>19</i>
<i>Unsatisfactory</i>	<i>0</i>	<i>0</i>
<b>Total</b>	<b>100</b>	<b>386</b>



*The data regarding Overall Rating in Academic Year 2016-2017 of Students Feedback is showing responses as Very Good 64%, Good 19%, Fair 12%, Satisfactory 5% and Unsatisfactory 0%.*

### **Action Taken Report**

<i>Sr. No</i>	<i>Point of Discussion</i>	<i>Action taken</i>
<i>01</i>	<i>Parameter 10 about curricular activities conducted in college</i>	<i>Students opted feedback scale very good 85% and 5% Fair Seminars and industrial Visits are arranged in its reference every year by Commerce faculty and English and Economic Departments. Seminars are conducted in Collaboration with SPPU &amp; UGC.</i>
<i>02</i>	<i>Suggestion of more industrial tours</i>	<i>Industrial tours are Arranged By each faculty Arts, Commerce &amp; Science</i>



## **Feedback Outcome**

*On the whole students feedback reflects their satisfaction on high scale. Rating on different parameter, indicate they are highly satisfied on the course parameters & the responses about syllabus completion 90% on an average & regularity and punctuality of teacher indicates the responses as fair 4% .*

*Students rated about course satisfaction. It is observe that they have fair rating 10% in interest generated by teacher.*

*Students rated infrastructure of the college as good 20% on an average. The majority students have given good responses to curricular activities, reading, material & curricular activities, reading, material & library assistance and office staff assistance and support. Girls common room is also showing fair responses. Students also responses good on drinking water facility and satisfied on grievances its redressal students also have their responses high on cleaners of college & premises as fair on an average 23%. It is observed that students have their high satisfactory remarks as 70% on extracurricular activities, sports and assistance in this regard & playground is made available hiring another institutes ground. On analyzing the feedback received by students it is observed that students are highly satisfied with course and infrastructure of college. Some suggestions were also dropped about play-ground but overall there is high satisfaction as college administration makes efforts to provide it. On the whole students are highly satisfied by course and college.*

*As students are the most vital component of the educational spectrum they had some suggestions also and are satisfied by college & teachings implementation of suggestions. The authorities does have honor to students.*



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# PARENTS' FEEDBACK REPORT

# ***Parents Feedback Report***

## **Objective of Feedback**

*For assessment of parents satisfaction in dispensing of the services of college survey was conducted annually. Up till five years. Each year parents are asked to fill-up a feedback form to have the glance how the college could improve on different parameters. As the feedback are by parents we do respect, value and confidentiality.*

## **Process Adopted for Feedback**

*In each academic year (2016-17) parents were asked to complete or fill up the Online or printed feedback form (provided by college). Filling up was made voluntary.*

## **Design/Frame of Feedback**

*The feedback collected included rating of key services on a four point scale:*

- 1. Excellent*
- 2. Very good*
- 3. Good*
- 4. Satisfactory*
- 5. Fair*

*Areas assessed were on fourteen parameters*

- 1. Admission Process*
- 2. Teaching Faculty*
- 3. Teaching Learning Process*
- 4. Work Culture*



5. *Academic Discipline*
6. *Extension Activities*
7. *Career Guidance*
8. *Infrastructure*
9. *Student Support*
10. *Information Accessible*
11. *Library*
12. *Examination results are declared in time*
13. *Parental Pride and respect for the college*
14. *Positive change in the ward*

*Suggestions, comments, opinions were also asked from the parents.*

### **Analysis of Feedback**

*Feedback was collected and the data was obtained for each parameter and responses were shown as percentage of total number. The overall rating percentage is also computed for every academic year duration.*



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## Parents Feedback Analysis

Academic Year 2016-17

## Parents Feedback Analysis

<b>Academic Year</b>	<b>Parameter</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Satisfactory</b>	<b>Fair</b>
<b>2016-17</b>						
	1. Admission Process	80%	10%	10%	0	0
	2. Teaching Faculty	70%	20%	10%	0	0
	3. Teaching Learning Process	70%	20%	10%	0	0
	4. Work Culture	80%	10%	10%	0	0
	5. Academic Discipline	80%	15%	5%	0	0
	6. Extension Activities	60%	20%	10%	10%	0
	7. Career Guidance	50%	20%	20%	10%	0
	8. Infrastructure	60%	20%	10%	10%	0
	9. Student Support	80%	10%	10%	0	0
	10. Information Accessible	32%	38%	30%	0	0
	11. Library	36%	35%	29%	0	0
	12. Examination results are declared in time	70%	20%	10%	0	0
	13. Parental Pride and respect for the college	39%	37%	24%	0	0
	14. Positive change in the ward	47%	29%	24%	0	0
	15. Overall rating	61%	22%	15%	2%	0



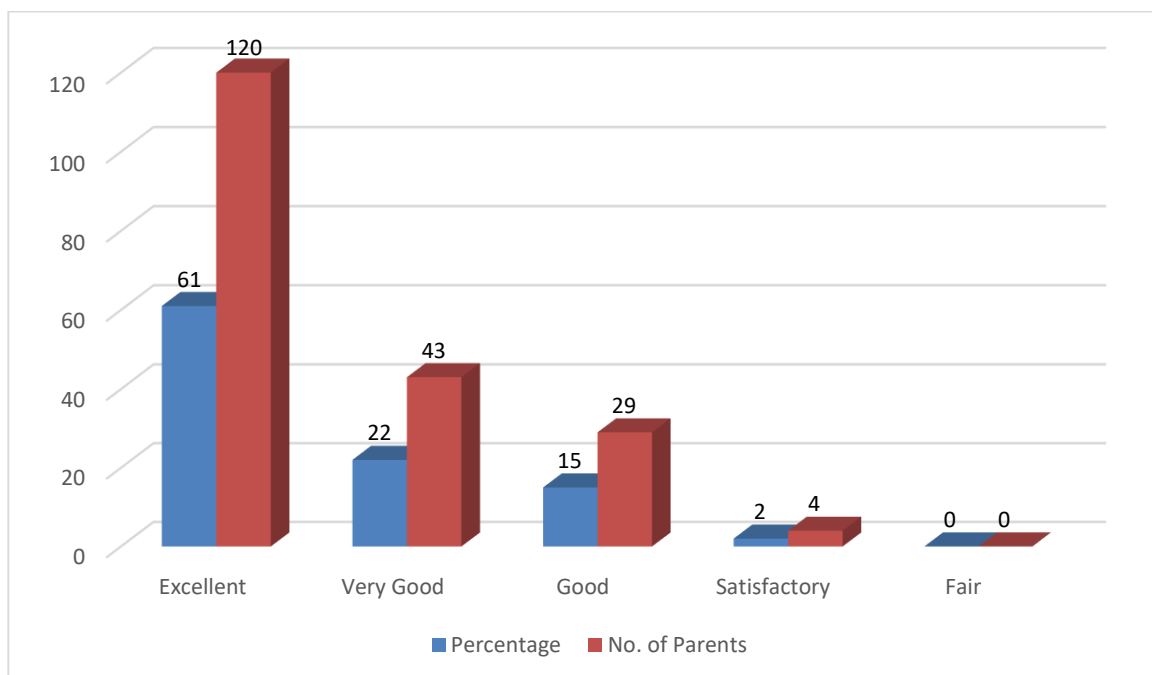
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All the parameters in overall rating by parents, shows the responses as Excellent 61%, Very Good 22%, Good 15% , Satisfactory 2% and Fair 0%.

Parents have given highest ranking as Excellent 47% for positive change in their ward. And also Academic discipline and Infrastructure & other points were excellent.

## 15. Overall Ratings

<b>Response</b>	<b>Percentage</b>	<b>Numbers</b>
<i>Excellent</i>	61	120
<i>Very Good</i>	22	43
<i>Good</i>	15	29
<i>Satisfactory</i>	2	4
<i>Fair</i>	0	0
<b>Total</b>	<b>100</b>	<b>196</b>



### **Suggestion of the parents**

1. More upgraded lab ( Science )
2. More special subject in science
3. Sanitary arrangement in science campus

## ***Action Taken Report***

<i>Sr. No</i>	<i>Point of Discussion</i>	<i>Action taken</i>
<i>01</i>	<i>Parameter 12 examination results are declared in time</i>	<i>Parents opted feedback scale good 10% &amp; very good 22% Result are transparent for all declared by SPPU</i>
<i>02</i>	<i>Programmes for communication skill for boys</i>	<i>Programmes arranged for both boys and girls students</i>



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## **Feedback outcome**

*The feedback response by parents mostly indicated high satisfaction rate about different parameters. Major ratings were for admission process. Teaching faculty, work culture, parental pride and respect for the college.*

*The majority of the parents had their satisfactory opinion about positive change in their ward and opting this college for admission because they also got educated from this college and found it a turning point to make their lives.*

*Parents also have given good ranking in teaching learning process and extension activities.*

*Parents rated to student support highly and about academic discipline.*

*High ratings were also given to examination declaration & library.*

*Parents expressed their opinions as high satisfaction about infrastructure appreciating the difficulties about gaining wider premises but expressed their satisfaction and happiness about location as being situated in the heart of the city. Some comments were about laboratory to be upgraded. Parents were highly satisfied by information accessibility also.*

*Some positive comments were about teacher student like co-operative, caring and proficient.*

*The analysis of feedback received in accordance with parents over the course of time, it is observed that parents are mostly satisfied by college and also are satisfied at great extent in teaching learning, academic discipline, student support, exam and other related matters, and have been showing high degree satisfaction on implementations of some of the suggestion made by them.*



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# TEACHERS' FEEDBACK REPORT

### ***Objective of Feedback:***

*The educational system in world has stakeholders in an institution. Teacher is also main stakeholder like learners (Students). Educational institution focus on quality improvement. Teachers bring transformation in students and play a vital role in learning communities. The views and opinions of teachers, also have equal importance, for the purpose teachers are also asked to fill up feedback form every year.*

### **Process Adopted for Feedback:**

*In Academic year (2016-17) teachers were asked to fill printed feedback form and forms are also available as website.*

### **Design of Feedback:**

*Feedback was designed on five key scales for rating as*

- 1) Strongly Disagree      2) Disagree      3) Neither agree nor Disagree  
4) Agree      5) Strongly agree*

*Areas assessed were on twenty seven parameters.*

*Apart from views and opinions suggestion were also asked from teachers.*

### ***Analysis of Feedback:***

*The data obtained for each parameter by teachers shows the responses in percentage. The data of overall job satisfaction in the college obtained also shows the responses in each academic years & is computed.*



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## **Teachers Feedback Analysis**

**Academic Year 2016-17:-**

## **Teachers Feedback Analysis**

<b>Academic 2016- 2017</b>	<b>Parameter</b>	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither agree nor disagree</b>	<b>Agree</b>	<b>Strongly agree</b>
1	<i>Syllabus is effective to the course.</i>	0%	6%	21%	15%	58%
2	<i>Syllabus was framed on "need based" objectives.</i>	0%	0%	21%	12%	67%
3	<i>The Syllabus has clear and well stated Aims and Objectives.</i>	0%	2%	15%	24%	59%
4	<i>The aims and objectives can be achieved.</i>	0%	2%	22%	50%	26%
5	<i>Syllabus content is followed by corresponding reference materials.</i>	0%	4%	24%	51%	21%
6	<i>Sufficient numbers of prescribed books are available in the Library.</i>	0%	2%	18%	49%	31%
7	<i>The course/syllabus has good balance between theory and practical.</i>	0%	3%	31%	7%	59%
8	<i>The syllabus is capable in terms of skill, knowledge and analytical abilities</i>	0%	4%	18%	9%	69%
9	<i>The course/syllabus has made me interested in the subject area.</i>	0%	3%	15%	55%	27%
10	<i>The course/syllabus of this subject increased my knowledge and perspective in the subject area.</i>	0%	0%	21%	48%	31%
11	<i>Optional papers are</i>	0%	12%	18%	48%	22%

	<i>relevant to course.</i>					
12	<i>The books prescribed/listed as reference materials are relevant, updated and appropriate.</i>	0%	2%	18%	48%	32%
13	<i>Infrastructural facilities, such as teacher's rooms/carrels, class rooms, reading room and toilets are available in the Department/Building.</i>	0%	8%	36%	34%	16%
14	<i>The syllabus has competency in analyzing problems and identifying Solutions.</i>	3%	9%	33%	39%	16%
15	<i>Tests and examinations are conducted well in time with proper coverage of all Units in the syllabus.</i>	3%	3%	18%	42%	34%
16	<i>I have the freedom to propose, modify, suggest and incorporate new topics During the teaching of the syllabus.</i>	0%	9%	12%	55%	24%
17	<i>I have the freedom to adopt new techniques/strategies of teaching such as Seminars, presentations, group discussions and Learners' participations.</i>	0%	0%	21%	52%	27%
18	<i>I have the freedom to adopt/adapt new techniques/strategies of Testing and Assessment of students.</i>	0%	6%	13%	48%	33%
19	<i>The environment in the college is conducive to teaching and research.</i>	0%	12%	16%	45%	27%
20	<i>The administration is teacher friendly</i>	0%	1%	24%	36%	39%
21	<i>The college provides</i>	0%	12%	18%	48%	22%

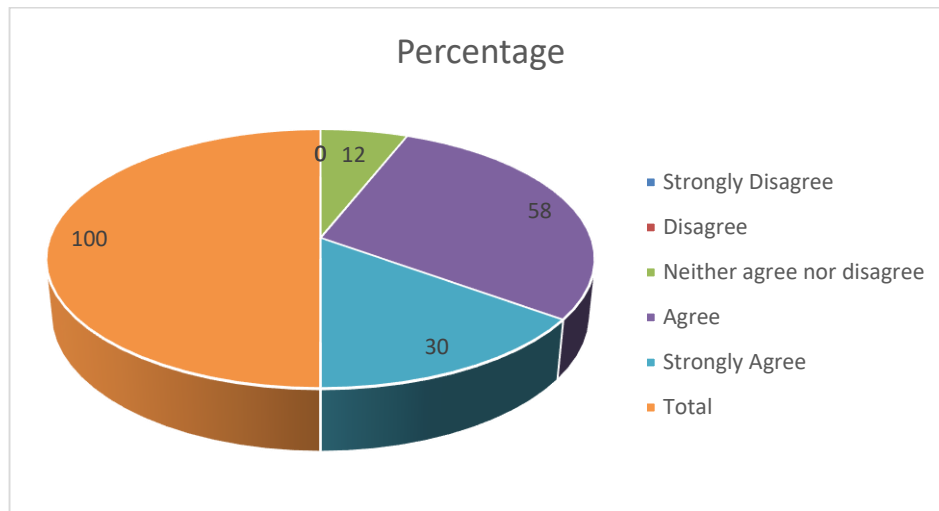
	<i>Adequate and smooth support for projects and research facilities.</i>					
22	<i>The college provides adequate funding and support to faculty members for upgrading their skills And qualifications.</i>	0%	3%	18%	64%	15%
23	<i>Provisions for professional development are non-Discriminatory and fair.</i>	0%	0%	18%	39%	43%
24	<i>The college facilitate to participate in seminars and conferences.</i>	0%	3%	27%	52%	18%
25	<i>The college facilitate and encourage to present papers in national and International conferences.</i>	0%	0%	6%	64%	30%
26	<i>T.A.D.A, Registration fees and other expenses for seminars and conferences are paid on time</i>	0%	0%	12%	58%	30%
27	<i>The overall job satisfaction in the college</i>	0%	0%	12%	58%	30%

*Rating for all parameter almost fall in the range of "Agree to strongly agree" on an average 67% of teachers responses were agree on course need base objectives syllabus capability in terms of skill, knowledge and additional ability, subject increases knowledge in subject area, tests and examination conducted 42% & 55% agree & strongly agree 34% to 24% again TA, DA registration fees & other expenses seminar & conference have higher responses as 58% Agree & strongly Agree 30% suggestions.*

  
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*The overall job satisfaction in the college*

<b>Response</b>	<b>Percentage</b>	<b>No. of teachers</b>
<i>Strongly Disagree</i>	0	0
<i>Disagree</i>	0	0
<i>Neither agree nor disagree</i>	12	4
<i>Agree</i>	58	19
<i>Strongly agree</i>	30	10
<b>Total</b>	<b>100</b>	<b>33</b>



### **Action Taken Report**

<b>Sr. No</b>	<b>Point of Discussion</b>	<b>Action taken</b>
01	<i>Parameter about college facilitate to participate in seminars and conferences</i>	<i>The teachers opted feedback scale strongly agree 18% neither agree nor disagree 27% and agree 52% the institute authority makes arrangement easier for duty leave and informs about various seminars and conferences for participation</i>
02	<i>Wash room should be more hygienic</i>	<i>Steps made for frequent cleaning</i>
03	<i>Increased number of books by various authors in economics</i>	<i>Provisions made, books are purchased</i>

## **Feedback Outcome**

*Feedback responses from the teachers on an average show high satisfaction rate on different parameters. Teachers rated very high on syllabus effectiveness & need base objectives syllabus has good balance between theory and practical & interest generated by teacher.*

*It is also observed that high satisfaction rate is about on reference books & material & syllabus has competency in analyzing problems & identifying solutions.*

*Majority of teachers have given very high ranking about transparent and teachers friendly administration.*

*Teachers have high satisfaction rating on over all job satisfaction in this institution. High ratings by teachers was also given to providing adequate funding & support by college for upliftment of teacher's skills & qualifications.*

*It is observed on analyzing the feedback received by teachers over the course of five years that teachers are highly satisfied by job & administration of college, funding for conferences and seminars and course/syllabus & freedom for adopting new techniques in teaching and conducting text.*

*Some suggestions also were made by teachers and are under consideration within legitimate criterion.*



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# ALUMNI FEEDBACK REPORT



## **ALUMNI FEEDBACK REPORT**

*In Educational system Alumni are also one of the stakeholders. Alumni association is an important source of Feedback. The alumni with their experience in the real world outside the academia are able to give a genuine status report of the course and the institution. And for their views and opinion, they are also asked to fill up feedback form which is provided both in printed form and made available online provided on websites each year.*

### **Process Adopted for Feedback.**

*Alumni members were asked to fill-up the feedback form provided to them is academic years (2016-17)*

### **Design of Feedback:**

*Feedback was designed on five key scales for rating as 1) Excellent 2) Very Good. 3) Good 4) Satisfactory and 5) Fair.*

*Areas assessed were on seventeen parameters apart from views and opinion.*

### **Analysis of Feedback :**

*The data obtained from Alumni indicates the responses in percentage. The overall data of each Academic year is also computed.*



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## **Alumni Feedback Analysis**

**Academic Year 2016-17**

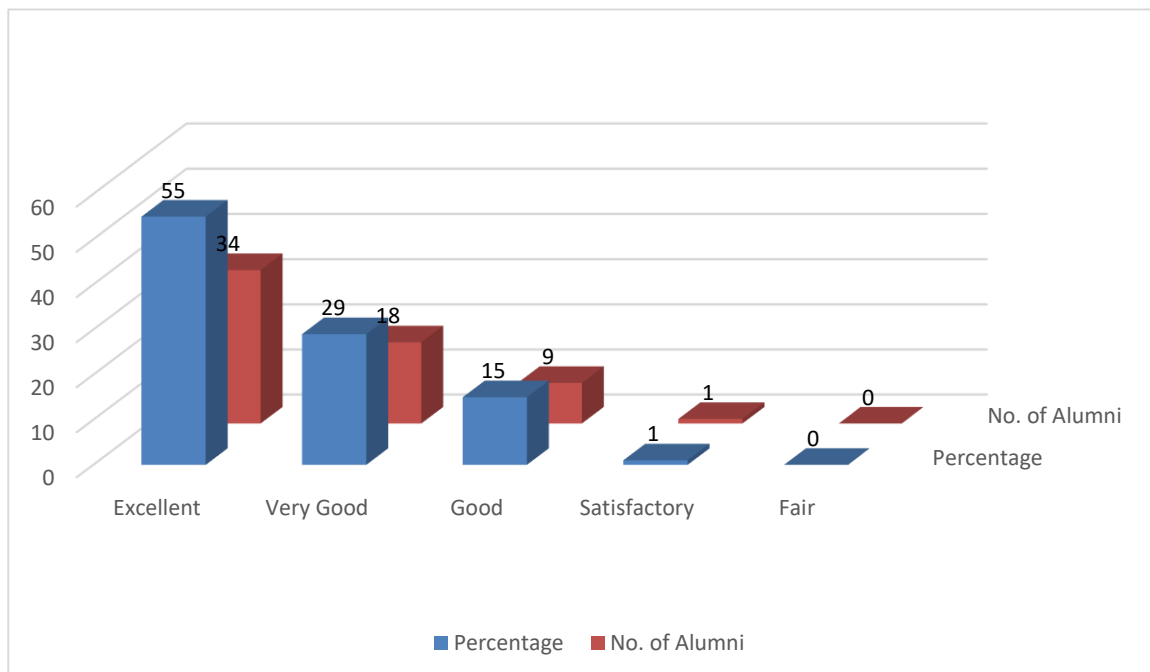
### **Alumni Feedback Analysis** **2016-2017**

<b>S.No.</b>	<b>Particulars</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Satisfactory</b>	<b>Fair</b>
1.	<i>Admission process</i>	60%	27%	13%	0%	0%
2.	<i>Administration and governance</i>	40%	26%	18%	16%	0%
3.	<i>Teaching faculty</i>	61%	23%	16%	0%	0%
4.	<i>Teaching learning process</i>	68%	24%	8%	0%	0%
5.	<i>Support materials</i>	60%	24%	16%	0%	0%
6.	<i>Overall academic satisfaction</i>	50%	40%	10%	0%	0%
7.	<i>Course content delivery</i>	50%	30%	20%	0%	0%
8.	<i>Examination and evaluation</i>	50%	30%	20%	0%	0%
9.	<i>Co-curricular activities like guest lectures, seminar, field trips, etc</i>	50%	35%	15%	0%	0%
10.	<i>Over-all extension activities</i>	60%	28%	12%	0%	0%
11.	<i>Career guidance cell</i>	52%	32%	16%	0%	0%
12.	<i>Library</i>	55%	32%	13%	0%	0%
13.	<i>Infrastructure</i>	53%	34%	13%	0%	0%
14.	<i>Cleanliness in college premises</i>	63%	19%	18%	0%	0%
15.	<i>Student support practices</i>	47%	29%	24%	0%	0%
16.	<i>Office staff</i>	53%	32%	15%	0%	0%
17.	<i>Over-all rating</i>	55%	29%	15%	1%	0%

*The Alumni in Academic year 2016-17 have rated high for admission process, administration & Governance, Teaching Faculty, teaching learning process between 40-68% as very good & excellent curricular activities, guest lectures, seminars field trip is rated high responses as 50% Very Good Career guidance, library infrastructure are ranging between 32%-55% Very Good & Excellent. Overall rating shows the responses as Excellent 55%, very Good 29%, Good 15%, Satisfactory 1% & Fair as 0%.*

*Over-all rating*

<b>Response</b>	<b>Percentage</b>	<b>Number of Alumni</b>
<i>Excellent</i>	55	34
<i>Very Good</i>	29	18
<i>Good</i>	15	9
<i>Satisfactory</i>	1	1
<i>Fair</i>	0	0
<b>Total</b>	<b>100</b>	<b>62</b>



## **Action Taken Report**

<i>Sr. No</i>	<i>Point of Discussion</i>	<i>Action taken</i>
<i>01</i>	<i>Parameter 9 co-curricular activities like guest lectures, seminars , field trips</i>	<i>Alumni opted feedback scale excellent 50% good15% very good 35%</i>
<i>02</i>	<i>Students need to train basic etiquettes face to face interview.</i>	<i>Lectures are delivered time to time</i>
<i>03</i>	<i>Cold drinking water facility during summer exam</i>	<i>Cold , hygienic drinking water is provided at doors of examination halls in water cool jars</i>

## **Feedback Outcome:**

*Feedback responses from the Alumni as on average show high satisfaction rate on different parameters. Alumni rated very high on admission process. Teaching learning process teaching faculty and support materials.*

*It is observed that high satisfaction rating is about career guidance, support materials for students and guest lectures. Administration and governance is also showing high satisfaction rate.*

*Alumni have high satisfaction on seminars field & trip and course content delivery.*

*It is observed on analyzing the feedback received by Alumni over the course five years that Alumni are highly satisfied by the administration of institute, governance for students, admission process, teaching learning process, students, admission process, teaching learning process, students, support practices and office staff. They have also satisfaction on examination and evaluation and on co-curricular activities.*