

## **Action taken on Feedback (2020-21)**

During the year 2020-21, the college collected feedback from students, alumni and teachers on course, college, teaching, learning and evaluation respectively through online mode. The feedback forms were collected through online mode and analyzed by the feedback committee. The committee analyzed and observed the following suggestions on which action is taken.

- **Separate lockers for male staff members:** Separate cupboard with lockers were given to male staff members.
- **Physical infrastructure facilities should be further improved:** Management improved and enhanced physical infrastructure facilities. New chairs, stools, computers, LED lights etc. were provided by the management. Furthermore, ladies room is furnished.
- **To start science stream in junior college:** The suggestion is discussed in CDC committee for action.
- **Daily cleanliness of classrooms and walls:** The institute has already appointed a lady to clean the classrooms and walls.
- **To arrange all the chemicals and equipment in the laboratory:** Urgent requirement order is already placed by the academic head.
- **Demand for playground:** Principal of the college was informed and he clearly mentioned that although City college main building does not have playground, only indoor sport facilities are available but Municipal campus is available for outdoor sports. The same information was informed to students by the Physical director.
- **To start Youtube channel of the college:** The suggestion was discussed with NAAC coordinator Dr. Arif Anjum. With discussion along with staff members, the college started its own educational YouTube channel with the aim to avoid educational loss of the students. Many students of our college are from the financial backward families and are not able to afford purchasing text books, reference books and other study materials for their courses. The only study aid they get is lectures in the college and notes provided by the subject teachers. But during the pandemic there was no offline college and hence it was need of the time to provide online videos to our students. At the same time, there is connectivity problem. Students, if due to any

reason missed online lecture can listen the videos of the syllabi at their suitable time and also watch the videos more than one time.

- **To Provide Study material:** Students requested study material. The matter was discussed with NAAC coordinator. He immediately took action on this issue and conducted training for faculties for the use of Google classroom. Students were admitted in google classroom and demo lecture is given by NAAC coordinator. Faculties posted their notes, multiple choice question banks in the google classroom and evaluation is also performed in google classroom.
- **To create Whatsapp group of Students:** As per the suggestion of the alumni and faculties, class wise whatsapp group are created. Students were admitted and lecture links were shared. All-important announcements were shared in whatsapp group.



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